

# Challenges Competition Proposal

### **Next Move NY**

A bold new initiative to grow New York's workforce and create the most robust transitioning soldier and spouse retention pipeline in the country.



### Overview

With over 3,600 soldiers transitioning out of the service from Fort Drum into civilian life and approximately 1,000 spouses each year, the North Country has an opportunity to gain over 46,000 new members of the workforce over the next decade.

Fort Drum is the largest Army installation in the northeastern United States and is New York's largest single site employer with over 15,000 active-duty service members stationed in Watertown, NY. Through Fort Drum, soldiers and their families are attracted from communities across the nation to live, work and serve in New York State. Upon leaving the Army, these soldiers and their spouses represent an incredible untapped resource to grow and diversify our region and meet our workforce needs.

The North Country's economy is growing and is projected to see tremendous job growth over the next decade, generating the need for tens of thousands of new workers to meet the needs of employers. The region's colleges, universities, trainers, and workforce partners are employing every tool at their disposal to meet future workforce needs, but due to rising retirements and changing demographics, the challenge is daunting, and the stakes are high for the region's future economic vitality and growth.

The North Country REDC is proposing a bold new initiative to expand our workforce tools and create the most robust transitioning soldier and spouse retention pipeline in the country — **Next Move NY**.

Working for months with experts in the arena, the NCREDC identified project opportunities and a world class implementation team to be laser-focused on maximizing this unique initiative. **Next Move NY** will build upon and leverage existing programs, partners, and funding to create a system that supports, educates, trains, credentials, and engages transitioning soldiers and spouses to help fill the employment needs of businesses and employers of the North Country, our neighbors, and greater New York State.

The potential is immense. Today, only a fraction of these transitioning soldiers are retained in the North Country. With New York State's investment, this unique opportunity will help us substantially address the region's workforce needs, help grow and diversify our region, and provide an extensive impact to the vitality of the region's and New York's economy.

### **WORKFORCE CHALLENGE AND SOLUTION SUMMARY**

### **North Country Workforce Gap**

30,500 added jobs + 17,500 labor force loss

**48,000** workforce gap over the next 10 years

### **Workforce Retention Potential**

**36,000** transitioning soldiers

+ **10,000** spouses

**46,000** workforce potential over the next 10 years

### **Initiative Highlights**

- Overseen by trusted world-class organization and advisory board of partners
- Regional
- State-of-the-art job readiness facility
- · Regional employer liaison
- FastTrack degree program and credentialing

Regional anchors

### Impact to Region and NYS

- \$2.3 billion impact to North Country's GRP
- 223:1 return on investment for State's \$10 million seed money
- Scalability for statewide benefit

# The Challenge

### NORTH COUNTRY'S WORKFORCE MOUNTAIN

The region is poised for significant economic growth in the coming decade. Projections indicate strong job growth of more than 30,500 new jobs in the North Country from 2022-2032, representing growth of over 17% over the next decade.

At the same time, however, shifting demographics in the region – and state as a whole – are projected to result in significant declines in the available labor force. Over the next 10 years, the North Country's labor force is expected to decline by over 17,500 workers, driven by retirements and demographics.

As a result, the region's employers are facing a monumental challenge: an undersized workforce relative to the need to maintain current employment levels, let alone realize the full economic and job growth potential of the North Country's growing industries.

The challenge is formidable. To meet its workforce needs for robust economic growth, the region must find a way to fill a workforce gap of an estimated 48,000 workers over the next decade.

### WORKFORCE GAP AND PROJECTED NEEDS North Country Job Change vs. Labor Force Change, 2022-2032 40,000 30,532 30,000 20,000 10,000 0 -10,000 -20,000 -17,514 Job Change Labor Force Change Source: Lightcast, Camoin Associates Workforce Gaps in Target Industries (Tradeable Sectors) 6,144 11,329 8,840 Agribusiness Manufacturing Renewable Energy

## The Solution: Next Move NY

### FORT DRUM'S TRANSITIONING WORKFORCE

Fort Drum represents the single most substantial unrealized opportunity to build a robust workforce pipeline to North Country employers. In recent years, an annual average of 3,630 soldiers have transitioned out of the service from Fort Drum to civilian life. Officials at Fort Drum estimate that up to 30% of these soldiers have spouses, accounting for over 1,000 additional potential workforce members.

Fort Drum's transitioning soldiers represent a diverse cross section of America, but generally skew relatively young, and despite lower levels of traditional education, have valuable skills gained through their service in key fields including quartermaster corps (logistics), mechanical maintenance, transportation, medical, and others.

Despite strong interest in educational and career opportunities, transitioning soldiers perceive that there are not meaningful employment opportunities in the North Country. Fort Drum officials estimate that the majority of soldiers leave the region. This indicates a new initiative is critical to better retaining and connecting transitioning soldiers with quality jobs and careers in the North Country.

### Who Are Fort Drum's Transitioning Soldiers?

AGE GROUPS		EDUCATION
Age 18-21	25%	58%
Age 22-26	43%	high school
Age 27+	32%	or less

# Less than one year 5%

More than one year 95%

# What Jobs Are They Most Interested In?

#1: Installation, repair, maintenance

#2: Government

#3: Business, management, administration

#4: Health and medicine

#5: Science and technology

#### What Are Their Plans?

33% will seek employment13% will seek education52% will seek both

### What Aren't Transitioning Soldiers Satisfied With in the North Country?

#1: Employment opportunities

#2: Higher education

#3: Housing

### What Skills and Experience Do Soldiers Have?

#### **MOST COMMON CAREER FIELDS (2023)**

Quartermaster Corps	287
Mechanical Maintenance	235
Transportation or Logistics	157
Medical	138
Military Police	95
Chemical Corps	59
Military Intelligence	54
Human Resources	40
Adjutant General (Chief Administrator)	26
Ordinance	25
Financial Management	16

# Are They Prepared to Transition to Civilian Careers?

- More than 1 in 4 don't believe they have enough education to get the civilian career they want
- 31% are concerned that finding a civilian career will be difficult
- Less than 25% have used Fort Drum's transitioning soldiers programs

### Top Needed North Country Jobs That Fort Drum Soldiers Are Qualified For

	NORTH COUNTRY JOBS	
OCCUPATION TYPE	Total Jobs in 2027	Avg. Annual Job Openings
Police and Sheriff's Patrol Officers and Correctional Officers	4,474	423
Bookkeeping, Accounting, and Auditing Clerks	3,156	305
Miscellaneous Assemblers and Fabricators	1,997	256
Highway Maintenance Workers	1,296	183
Carpenters	1,203	129
Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	1,318	117
Inspectors, Testers, Sorters, Samplers, and Weighers	891	108
Electricians	553	81
Production, Planning, and Expediting Clerks	710	80
Operating Engineers and Other Construction Equipment Operators	634	79
Compliance Officers	659	76
Packaging and Filling Machine Operators and Tenders	806	71
Sales Representatives of Services, Except Advertising, Insurance, Financial Services, and Travel	523	71
Medical Secretaries and Administrative Assistants	545	69
Pharmacy Technicians	559	69
Bus and Truck Mechanics and Diesel Engine Specialists	596	60
Industrial Machinery Mechanics	516	54

Note: Occupations are SOC Occupations that crosswalk with existing MOS Occupations at Fort Drum

Source: Lightcast

### CAPITALIZING ON SOLDIER SKILLS FOR KEY NORTH COUNTRY JOBS AND SECTORS

The soldiers of Fort Drum are already well equipped with the skills that North Country employers are eagerly seeking.

An analysis of the Military Occupational Specialties (MOS) (the numeric codes used to identify a specific military job comprised of one or more related duties and responsibilities) finds that Fort Drum soldiers have training and skills aligning with the majority of employment opportunities in the North Country.

In fact, 15 of the 20 most common job types in the North Country region align with the skills of Fort Drum's soldiers, including law enforcement, bookkeepers and accountants, maintenance workers, carpenters, electricians, and others.

### **INITIATIVE PRINCIPLES**

A team of stakeholders, organized as the NCREDC "Solutions Work group" developed the initiative proposal based on five key principles:



The program will strictly respect the mission of our armed forces and will exclusively work with soldiers that have already resolved to transition from service.



Spouses of transitioning soldiers should be afforded the same resources and opportunities as soldiers.



Building meaningful connections to local communities is critical in addition to quality employment opportunities.



The program will leverage existing resources, including organizations, funding, programs, and partnerships.



The program will benefit all seven North Country counties and greater Upstate New York.

### INITIATIVE FRAMEWORK

**Next Move NY** is a multi-pronged strategic initiative that connects the dots and leverages a variety of disparate activities and efforts while bridging existing gaps through new investments in organizational capacity, programming, and brick and mortar projects.

A **Next Move NY** Project Team will serve as the umbrella organization for the effort – proposed to be nestled in the North Country's premier project management entity associated with Fort Drum: the Development Authority of the North Country.

**Next Move NY** will feature dedicated professional staff focused on a broad variety of new and existing programs.

The mission of the **Next Move NY** Project Team is to:

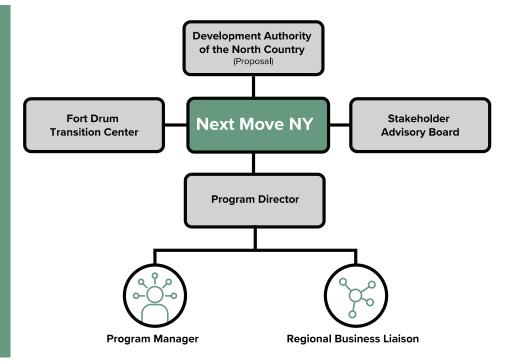
- Connect soldiers and their spouses to meaningful employment in the North Country
- Train soldiers and their spouses in career fields positioning them for employment in the North Country.
- Embrace soldiers and their spouses to build roots in the North Country

The graphic below provides an overview of the **Next Move NY** Initiative, including new programs and
projects that will build a robust workforce pipeline from
Fort Drum to New York State employers. Additional
details are provided on the following pages.

### Building on a Strong Foundation to Focus on the North Country

There are many organizations serving Fort Drum families and soldiers, but none are singularly focused on drawing them into the workforce and retaining them specifically in the North Country or New York State.

This initiative will not duplicate existing efforts, but will enhance existing initiatives, programs, and organizations to advance the mission of building a robust pipeline of transitioning soldiers and their spouses to North Country and New York State employers.





# Components of Success

Establish a Central Transitioning Soldiers and Spouses Workforce Initiative Administrative Framework and Leadership ("**Next Move NY** Project Team")

Timeframe: Year 1 Priority Level: Highest

**Description:** The Project Team, including an Administrator and two additional staff people, will be established to oversee the initiative. The team will be charged with building, growing, and sustaining the workforce pipeline as its primary mission. The Project Administrator will support the Regional Business Liaison and the Program Manager's initiatives to build a sustainability plan for the initiative, secure business, and training partners, and facilitate transitioning soldiers and spouses from the armed forces to jobs in the North Country and New York State. The Program Manager will be responsible for new programming and coordinating with partner programs.

Key Partners: The Project
Team will work in close
collaboration with Fort
Drum's Transition Assistance
Program. Other partners
will be included as a formal
Advisory Board that will meet
regularly and help support the
mission of the Project Team.

#### **Identified Sponsor:**

Development Authority of the North Country (DANC)

### Create a Regional Employer Liaison Position

Timeframe: Year 1 Priority Level: Highest

**Description:** The Regional Business Liaison will be a full-time professional responsible for building the pipeline between transitioning soldiers/spouses and regional employers in all seven North Country counties. Key roles and responsibilities include:

- Engaging regional employers to better understand workforce needs and job placement opportunities and facilitate regional business visitation trips to Fort Drum, Satellite Transition Center offices, and soldier visitation trips to employers.
- Recruit businesses and help facilitate partnerships
- Maintain a new "Soldiers job matching portal"
- Coordinate with new Veteran Ambassadors at regional employers

Key Partners: Fort Drum
Transition Assistance
Program (TAP); Local
Economic Development
Organizations; Chambers
of Commerce; Workforce
Development Boards; North
Country Chapter of the
Society of Human Resource
Management

#### **Identified Sponsor:**

Development Authority of the North Country (DANC)

### Soldiers Job Matching Portal

Timeframe: Year 2 Priority Level: Highest

**Description:** Magnifying existing resources, the one-stop-shop Portal is envisioned as a three-part value-added CRM system including:

- The Workforce Department System Interface (operated by the Transitioning Soldiers and Spouses to Workforce Team) that will collect data, track program success, and manage employer contacts, program participants, and associated programs, job availability
- Employer Interface that gives employers the flexibility to post available jobs, research resumes based on skills needed, and directly reach out to job seekers on the platform
- The Transitioning Soldier/Spouse interface gives them the opportunity to reach out for staff assistance, search for available jobs, and connect with employers

Key Partners: Fort Drum
Transition Assistance
Program; NYS Department
of Labor; Workforce
Development Boards; North
Country Chapter of the
Society of Human Resource
Management; existing job
portals and listing repositories

#### **Identified Sponsor:**

Development Authority of the North Country (DANC)

### Career Readiness and Job and Apprenticeship Matching Program

Timeframe: Year 1-2 Priority Level: High

**Description:** The Program will supplement the existing Fort Drum Transition Assistance Program and provide additional resources for assisting transitioning soldiers and their spouses in finding and securing jobs, specifically in the North Country region. The new Jobs Portal will be used to manage communication with job seekers and employers while providing job matching and education resources to job seekers in the region. An apprenticeship program, with a focus on key industry sectors including manufacturing, agribusiness, and others, will also be established to create opportunities for transitioning soldiers to gain valuable on the job skills with potential opportunities to move into full-time roles or start their own businesses with the skills they have acquired.

**Key Partners:** Fort Drum Transition Assistance Program; Workforce Development Boards; Advocate Drum; NYS Dept. of Labor

#### **Identified Sponsor:**

Development Authority of the North Country (DANC)

### Degree and Credentialing FastTrack Program

Timeframe: Year 1-2 Priority Level: High

**Description:** This pilot program will simplify certifications for NYS requirements by cross-walking military skills and certifications to degree credits at higher education institutions across the North Country, beginning with a pilot project at Jefferson Community College. This will allow soldiers to enter degree programs with a significant head start with credit for up to 75% of degree requirements. To build career pathway connections, degrees will be cross listed with job opportunities. Currently, soldiers must apply to receive credit towards their degree after enrolling at JCC and credit is awarded on a case-by-case basis. This program can be enhanced through services offered through the proposed Transition Center and Job Readiness Facility at JCC, such as through housing provisions or childcare assistance. This program will also create streamlined methods to transfer credentials earned by soldiers outside of New York State to reduce redundancy in training and credentialing.

### **Key Partners: Next Move**

NY Project Team; Fort Drum Transition Assistance Program; Fort Drum Regional Health Planning Organization; Trade Associations; BOCES; NYS Dept. of Labor; Additional North Country Colleges and Universities

Identified Potential Sponsors: Clinton Community College; Jefferson Community College; Paul Smith's College; SUNY Canton

### Vocational Training and Job Readiness Facility (Off-Post)

Timeframe: Year 3-4 Priority Level: High

**Description:** The Facility is a "brick and mortar" project that will be located at an existing partner site. For example, there is a partnership potential with Jefferson Community College (JCC) where there are plans to develop space that could include flexible job training classrooms, facilities, and offices. Existing facilities are at capacity or otherwise not meeting needs according to multiple partners, including existing JCC, BOCES, and Fort Drum facilities. The facility will feature flexible spaces for technical and vocational training such as through modular classrooms and rotating programs. Key vocational programs needed include welding, electrical, HVAC, culinary, plumbing, home inspection and others. Technical programs such as 3-D printing, prototyping/modeling, graphic design, and others would also be provided along with professional programs including bookkeeping, business management, and others.

The facility is an opportunity to create a transitioning soldier hub with future co-located uses including other veteran support services and wraparound services such as on-site childcare and others. The Center's ongoing operations can be sustained through participation of soldiers who can utilize their GI Bill for programs at the Center.

NY Project Team; Fort
Drum Transition Assistance
Program; Jefferson-Lewis
BOCES; SUNY University
Center for Academic and
Workforce Development;
Advocate Drum;
Jefferson-Lewis Workforce
Development Board;
Jefferson County Economic
Development; Lewis County
Economic Development;
Fort Drum Regional Health
Planning Organization; NYS
Department of Labor

**Key Partners: Next Move** 

**Identified Potential Sponsor:**Jefferson Community College

### Veteran Employment Ambassador Program

Timeframe: Year 1-2 Priority Level: High

**Description:** This program will recruit veterans from around the region at major employers that can help mentor and recruit transitioning soldiers to North Country jobs. Veterans have stood in the same shoes and are uniquely suited (and have a proven track record) in helping connect Fort Drum transitioning soldiers to meaningful careers. An additional priority of this program is to identify veteran-owned businesses to build mentor-mentee relationships.

Key Partners: Fort Drum Transition Assistance Program; Major employers; Chambers of Commerce; North Country Veterans Association; Exiting Veteran Organizations

Identified Potential Sponsor: Development Authority of the North Country (DANC)

### Live, Love, Stay Program Network

Timeframe: Year 1 Priority Level: Moderate

**Description:** This will be a network of recreational and cultural amenities, destinations, and organizations that work together to expose soldiers to the North Country with the goal of encouraging soldiers and their spouses to put down roots in the region. The network is focused on integrating transitioning soldiers and their families into the community, including Adopt a Soldier for the holidays, communications and media campaigns targeting spouses; promoting community programs/excursions; building a stronger presence on Fort Drum; incorporating business tours and professional development alongside amenities; creating excursion itineraries; hosting business-soldier mixers; and other activities. The program includes a "Welcome Wagon" program component to quickly welcome and help integrate new soldiers and their families into the region. Welcoming and belonging and diversity, equity, and inclusion training will also be incorporated as part of this program.

Key Partners: Adirondack North Country Association; Regional Office of Sustainable Tourism; 1000 Islands Tourism Council; St. Lawrence County Chamber of Commerce; Economic Development Organizations; Chambers of Commerce; Tourism Related Organizations; Adirondack Diversity Initiative; Fort Drum's Family and Morale, Welfare, and Recreation Programs

Identified Potential Sponsors:
Advocate Drum in
Coordination with the North
Country Chapter of the
Association of the US Army
(AUSA)

### Soldier Recruitment and Training Incentive Program for Employers

Timeframe: Year 1-2 Priority Level: Moderate

**Description:** This program will incentivize employers to recruit and train soldiers. The program will help overcome a critical obstacle as relocating to other areas of the region as part of the Army's Career Skills Program (CSP) is challenging due to a need for transportation or housing during the CSP's internship period. The program will help employers provide these resources for soldiers and also incentivize them to develop job training programs for soldiers as part of internship or apprenticeship arrangements.

Key Partners: Development Authority of the North Country; Fort Drum Transition Assistance Program; Major employers; Chambers of Commerce; Workforce Investment Boards

Identified Potential Sponsor: Development Authority of the North Country (DANC)

#### Entrepreneurship Centers for Transitioning Soldiers

Timeframe: Year 2+

**Priority Level: Moderate** 

**Description:** There are a number of entrepreneurship programs in the region that are training individuals and providing opportunities to connect aspiring entrepreneurs with businesses in transition. Jefferson Community College and SUNY Canton are building new Entrepreneurship Centers in their respective downtowns and the Adirondack North Country Association (ANCA) is administering the Center for Businesses in Transition Program throughout the North Country. This component will create dedicated programs and incentives to attract and retain transitioning soldiers and spouses that are interested in starting a business in the North Country.

**Key Partners: Next Move NY**Project Team; Chambers of
Commerce; Advocate Drum

#### **Identified Potential Sponsors:**

Adirondack North Country Association (ANCA); Small Business Development Centers; SUNY Canton; Jefferson Community College; Clarkson University

### New York State Satellite Transitioning Soldiers Centers

Timeframe: Year 3+

**Priority Level: Moderate** 

**Description:** Satellite centers are intended to serve as regional and statewide magnets that help attract transitioning soldiers to major employment centers in the region and state. The first phase will be a pilot center in the eastern portion of the region and will leverage existing facilities, organizations, and partnerships to build a support network for transitioning soldiers – including training and education, housing, childcare, and employment resources.

Over the long-term, it is envisioned that brick-and-mortar projects can be established to form new regional transitioning soldier and veteran hubs that fill identified gaps in facility offerings (e.g., training facilities or space for childcare programs). Ultimately, satellite centers will create a "hub and spoke" network through the region and state.

Key Partners: BOCES; Colleges and Universities; Existing veteran support organizations in the North Country; Fort Drum Transition Assistance Program (TAP)

## **Identified Potential Sponsors:** SUNY Canton; Clinton

Community College – Institute for Advanced Manufacturing; Clarkson University

# The Impact

**Next Move NY** has tremendous potential to enhance economic prosperity across the entire North Country and New York State. The initiative is designed to strategically benefit a diverse region beyond Fort Drum's immediate surroundings by building enhanced connections between Fort Drum and employers while overcoming critical barriers in recruiting and retaining soldiers and their spouses across a broad geography.

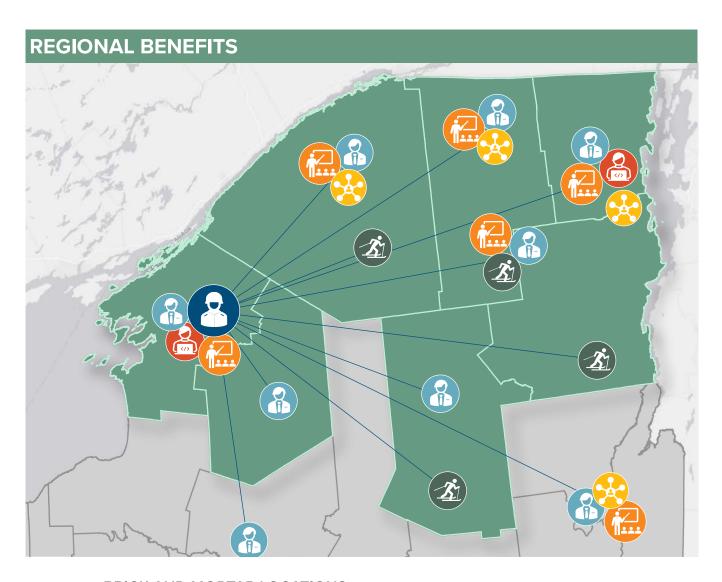
The scalability of this initiative presents a unique opportunity for New York State to build critical workforce pipelines to emerging and high-growth industry sectors such as renewable energy and semiconductor manufacturing.

Furthermore, the initiative will offer a template for building workforce pipelines for other transitioning population groups, such as students, migrants, or incarcerated individuals.

**Next Move NY** is the tip of the iceberg in capitalizing on one of New York's most underutilized economic assets, Fort Drum.

Meeting the workforce needs of the North Country by retaining transitioning soldiers and their spouses will produce a regional economic impact of **\$2.3 billion** to the North Country if even one-third of transitioning soldiers and their spouses are retained. This represents a return on investment of **231:1** in New York State spending to launch this critical initiative.

<sup>&</sup>lt;sup>1</sup>Based on average GRP per job of fastest growing jobs in North Country Region. Assumes one-third of transitioning soldiers/spouses fill jobs.



#### **BRICK AND MORTAR LOCATIONS**



Transition Center and Job Readiness Facility



Transitioning Soldier Entrepreneurship Center



Satellite Transitioning Soldiers Center

#### PROGRAMS -



Live, Love, Stay Retreat Program



Degree and Credentialing FastTrack Program



Veteran Employment Ambassador Program





# Over 70 employers have already endorsed the **Next Move NY** initiative and our list keeps growing!

Advanced Blasting Technologies

Allied Motion Technologies

Arconic US LLC Aries Chemical

Aubertine & Currier Architects, Engineers & Land

Surveyors PLLC Barton & Laguidice

**BCA** Architects & Engineers

Canexsys Networks
Carthage Area Hospital
City of Watertown

Claxton Hepburn Medical Center

Community Bank, NA Converse Laboratories, Inc.

Cornell Cooperative Extension of Jefferson County

County of Jefferson CREDO Community Center CREG Systems Corporation

Development Authority of the North Country

EZ Stack

Fort Drum Regional Health Planning Organization

Gill Creative Services Global Foundries Grand Slam Safety

GYMO Architecture, Engineering and Land Surveying,

D.P.C. Hyde Stone IBEW 910

Jefferson Community College
Jefferson Concrete Corporation
Jeff-Lewis-Ham-Herk-Oneida BOCES

Johnson Lumber Johnson Newspaper Kinney Drugs

Knowlton Technologies

KraftHeinz Lewis County Liberty Utilities

Meadowbrook Terrace

Medisca

Monaghan Medical

Morgia Wealth Management

New York Air Brake

North American Forest Group/Curran

North American Tapes

North Country Orthopedic Group

North Harbor Dairy

Northern Glass Company, Inc.

OneDigital
Otis Technology

Purcell Construction Corp.

**Qubica AMF** 

**RBC** 

Regional Office of Sustainable Tourism

Roth Industries Sally Port View

Samaritan Medical Center Shaw Harbor Global Services St. Lawrence University

Sylvamo

Taylor Concrete Products, Inc.
The Arc Jefferson / St. Lawrence

Tug Hill Vineyards

Twin Rivers Paper Company Twinstate Technologies

UVM CVPH Viking Cives

YMCA

North Country Community College

Ampersand Biosciences Paul Smith's College Adirondack Health Adirondack Energy

Bionique Testing Laboratories

Trudeau Institute

... and counting!